

# The 2011 Queensland Floods

**Bill Syme**  
FMA Conference, San Diego  
September 2011



## Why were Qld Floods Surprising?

### Different types

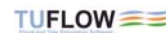
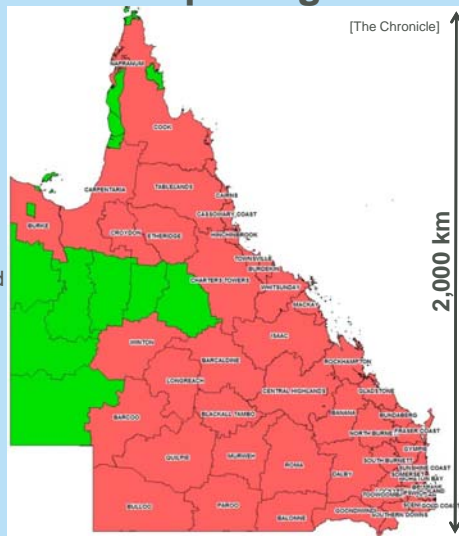
- Flash floods
- Long duration floods
- Repeat floods (Dalby 5 times!)

### Severity

- Significant number of locations experienced greater than 1 in 100 year rainfall

### Geographical extent

- North Queensland to NSW
- Coastal areas and inland
- Rural areas, towns and cities



## Flash Flooding – Toowoomba

Within an hour of rainfall, creeks of Toowoomba had risen several metres.

The flood wave travelled 6km through the CBD in 30 mins.

The street drainage system was designed for a 2-5 year rainfall event

Major sheet and roadway flow as well as creek flooding

Catchment increasingly urbanised – faster and less attenuated runoff

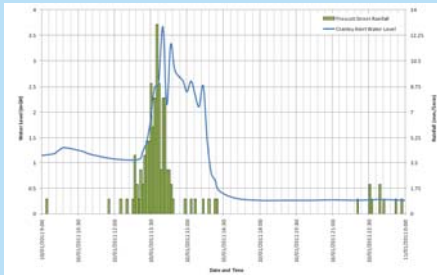


Figure 8.1 Recorded Gowrie Creek Water Levels at Cranley Streamgauge, 10 January 2011



[news.com.au]



## Flash Flooding – Helidon



[The Courier Mail]

**22 minutes!**



## Long Duration River Flooding Goondiwindi

14<sup>th</sup> January 2011: Predicted 10.8

Reached 10.65m

Levee crest at 11m



[Goondiwindi Historical Society]



[Goondiwindi Historical Society]



## Questions Arising

### Flood Forecasting and Warnings

Were the forecasts accurate and the warnings useful?

### Community Preparedness

Did we know what to do?

### Operation of Somerset and Wivenhoe Dams

Did the operation of the flood gates reduce flooding?

### Emergency Management

How did we go managing the emergency?

### Development Controls

Did our planning controls reduce the risk to lives and damage to property?

### Design and Location of Infrastructure

Were our emergency services and key transport routes fully functional?



## Flood Forecasting and Warnings

The Bureau of Meteorology (BoM) issues forecasts predominantly as predicted levels at gauges

These forecasts are relayed to the community via the web/phone and the media who must quote verbatim

Number one criticism was that many (most?) people did not know what a flood gauge height meant

Does 5.5m mean we get flooded? – no idea

When do we lose access? – no idea

Should we raise or remove our possessions? – no idea

The accuracy of the forecasts not great, but at least they tended to be conservative!

Key recommendation from inquiry is to use a hydraulic model for forecasting (only a hydrologic model was used)



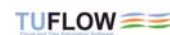
## Community Preparedness

In many areas very poor

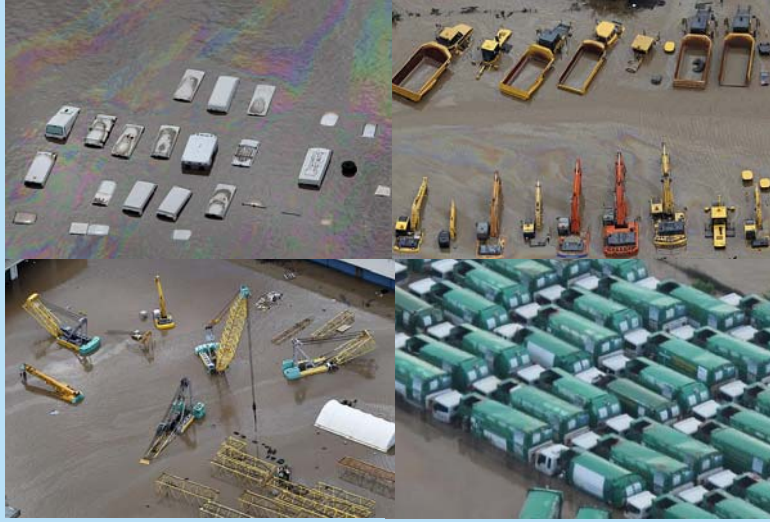
People in general had little idea of what to do

Those that experienced previous floods much more astute

If we were a prepared community would we have had this...



and this?



## Brisbane Flooding

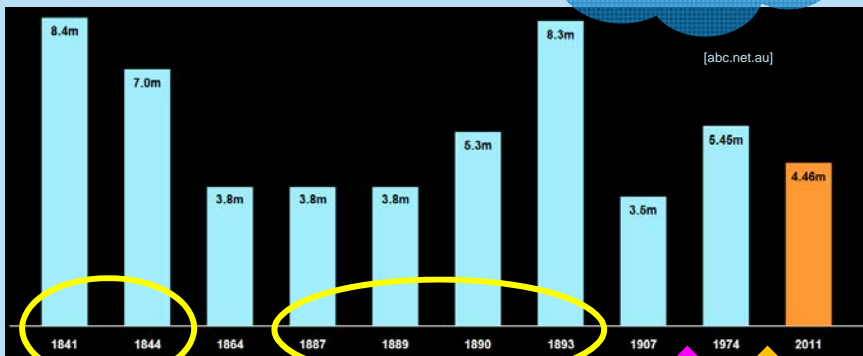
11,900 houses & 2,500 businesses with above floor flooding

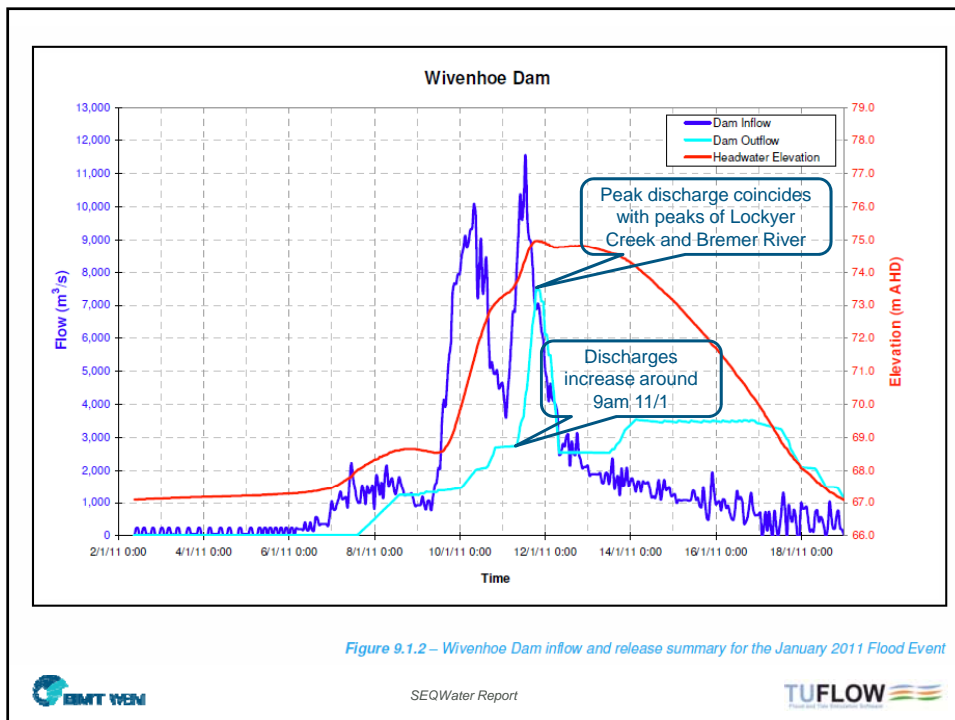
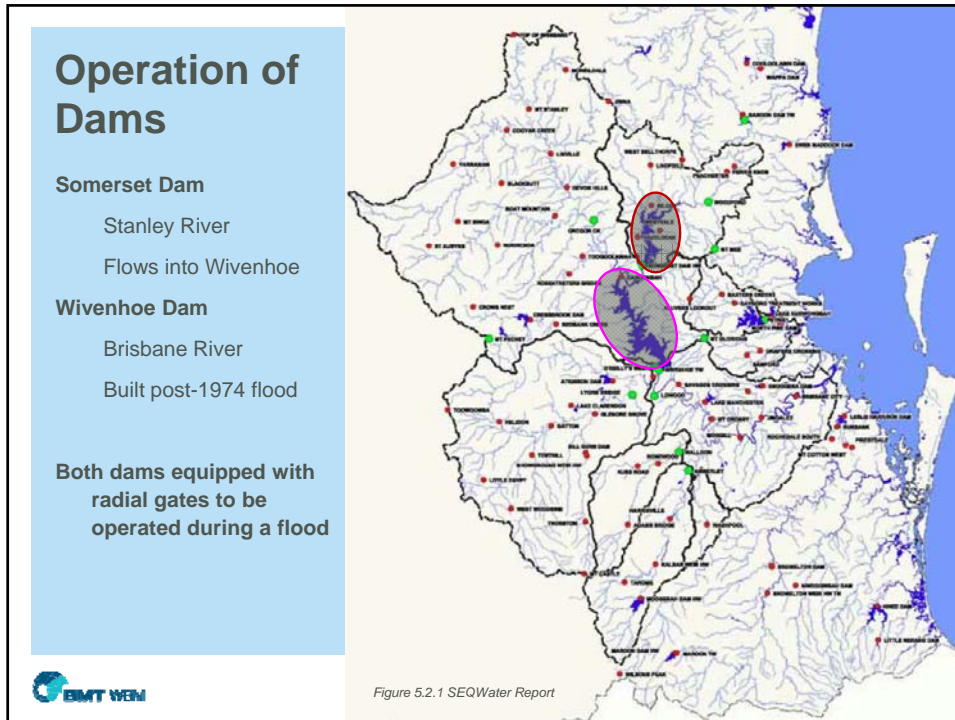
2,100 roads inundated

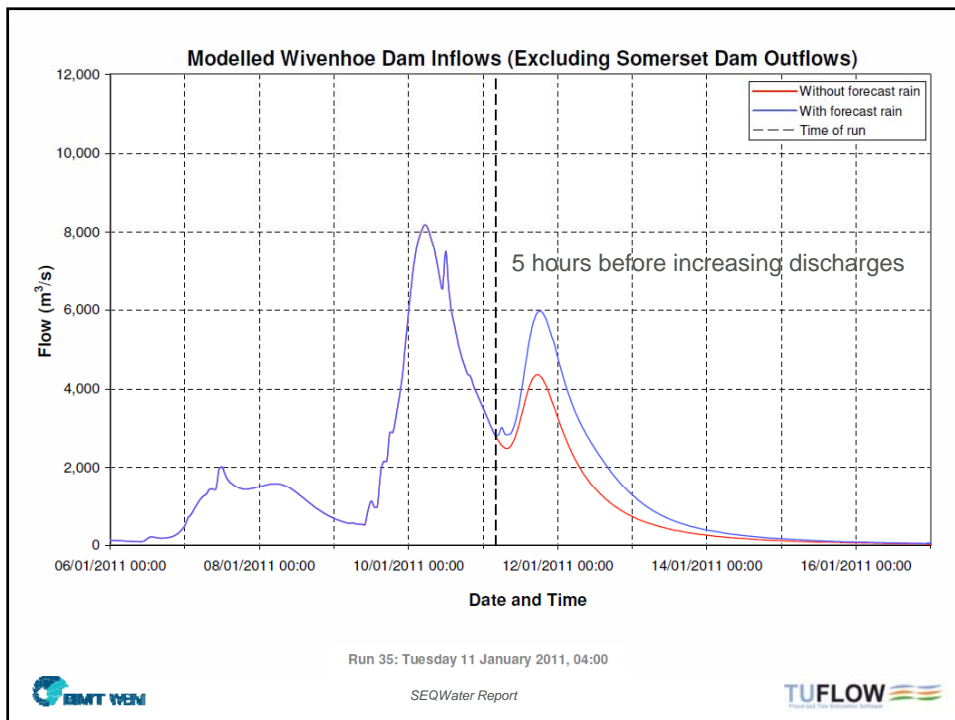
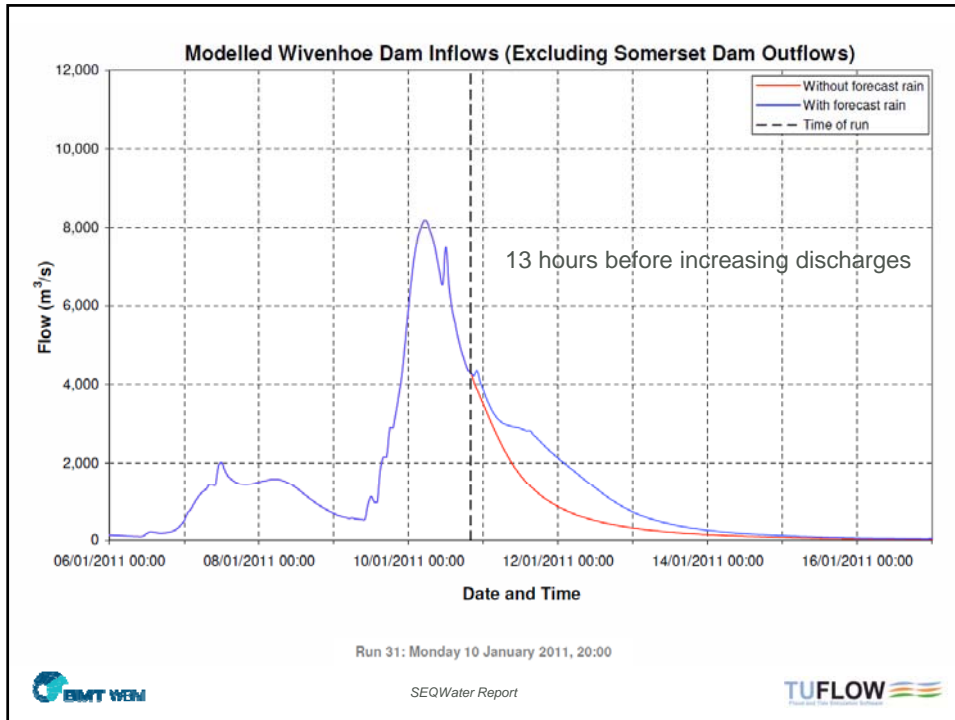
100,000 homes without power

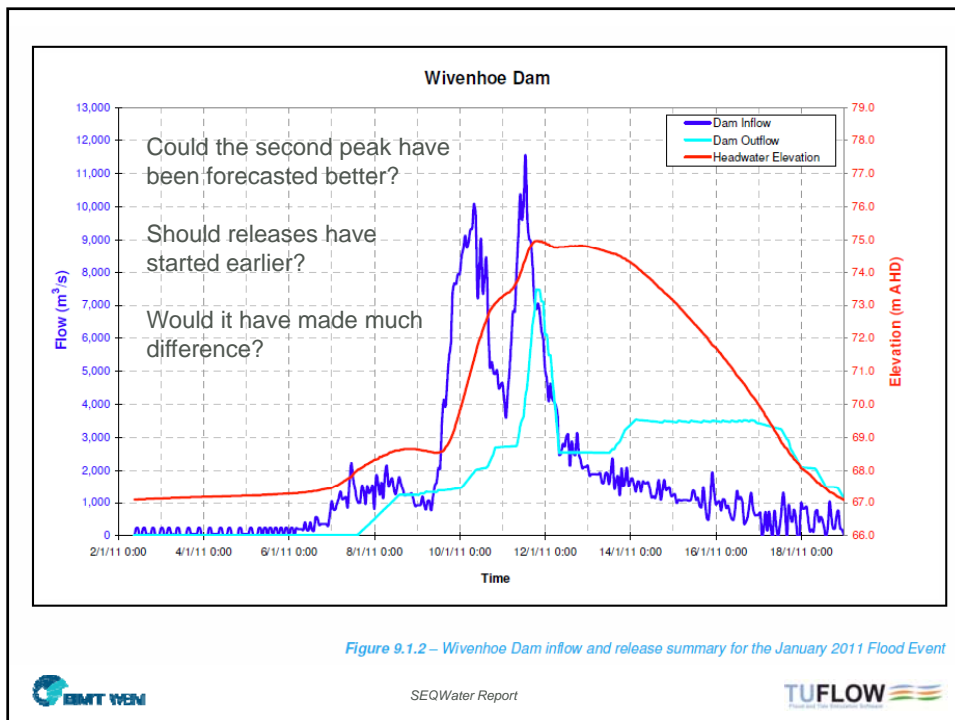
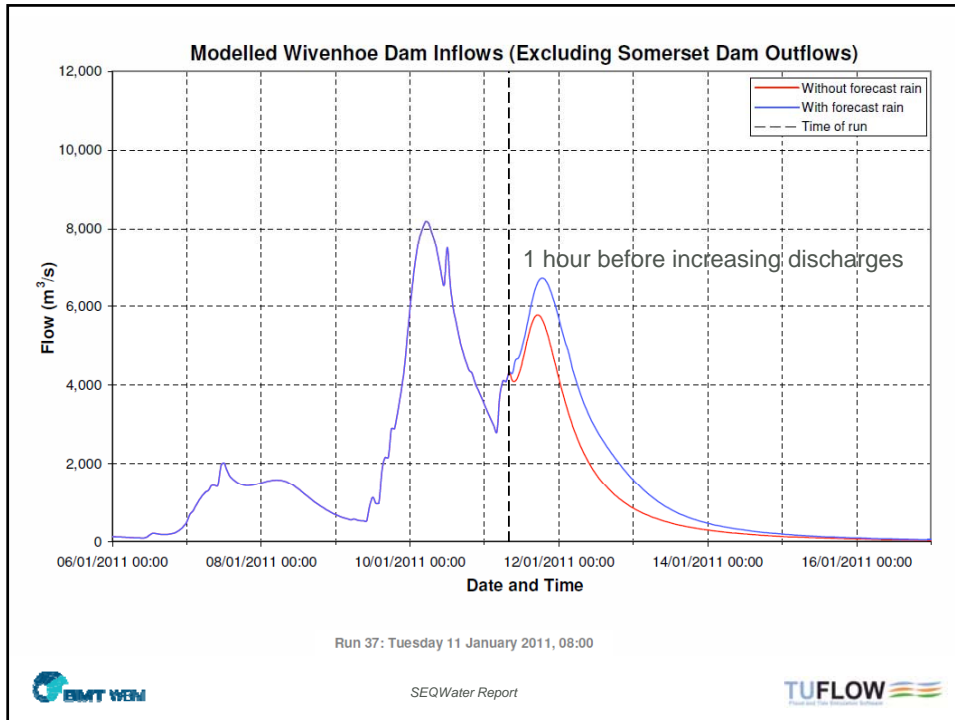
6<sup>th</sup> largest flood in recorded history

Without Wivenhoe?  
Levels in City approx 2m higher  
14,000 additional  
properties affected  
[SEQwater]











## Wivenhoe Dam

Provided substantial flood mitigation

Questions over timing of releases  
prior to and during the  
second flood peak

Highly effective at reducing flood peaks  
but did the presence of the dam give residents and decision makers  
a false sense of security...

The larger the flood the more ineffective the dam...

Questions over effect of dam on design flood levels for development controls



## Wivenhoe Dam

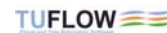
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Questions over timing of releases  
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Highly effective at reducing flood peaks  
but did the presence of the dam give residents and decision makers  
a false sense of security...

Also, the larger the flood the more ineffective the dam...

Questions over effect of dam on design flood levels for development controls



## Emergency Management

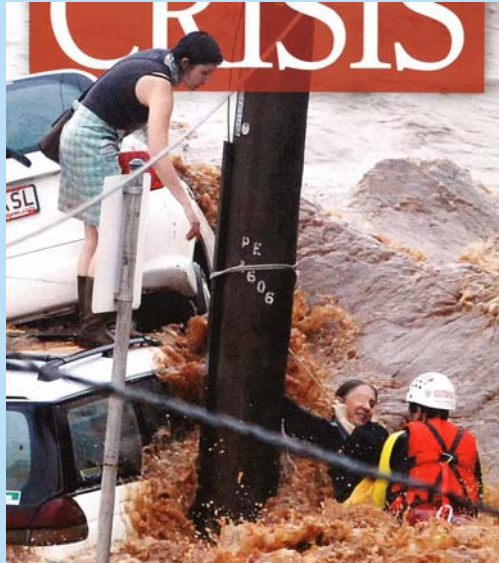
General opinion is the floods were handled well (given the extent)

Strong and compassionate leadership by key politicians

Outstanding effort by rescue personnel

However, 35 people died with some still missing presumed dead

Government acting on recommendations from Inquiry



The Toowoomba Chronicle



Post flood clean-up carried out with great community spirit



Piles of household goods damaged in the Brisbane flood littered suburban streets after an army of volunteers turned out to clean up Australia's third-largest city.  
PHOTO: Eddie Safarik AFP



## Development Controls

Example house in Rocklea, Brisbane

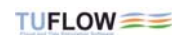


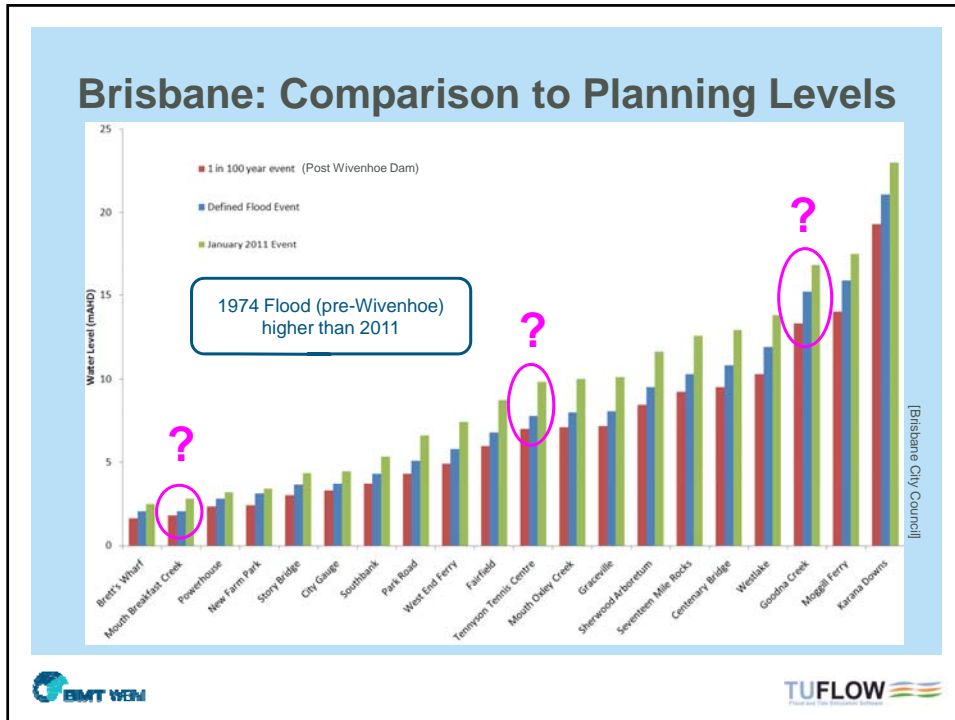
[The Courier Mail]



## Development Controls

After the 2011 flood, Brisbane City Council relaxed height restrictions in flood-prone areas and have raised minimum floor level to above 2011 levels...





### Review of Infrastructure Emergency Services

**Main Transport Corridors**

**Location of Hospitals, Police, Fire, Ambulance**

Ipswich Motorway [Tony Webber]

Rockhampton Airport

Rail [Tony Webber]

Police [businessday.com.au]

**BMT WBM** **TUFLOW**

## Scorecard

### Flood Forecasting and Warnings

Were the forecasts accurate and the warnings useful? ★★☆☆☆

### Community Preparedness

Did we know what to do? ★☆☆☆☆

### Operation of Somerset and Wivenhoe Dams

Did the operation of flood gates reduce flooding in Ipswich & Brisbane? ★★★★★

### Emergency Management

How did we go managing the emergency? ★★★★★

### Development Controls

Did our planning controls reduce the risk to lives and damage to property? ★★☆☆☆

### Design and Location of Infrastructure

Were our emergency services and key transport routes fully functional? ★★☆☆☆

If I had given  
4/5 stars  
to everything  
I don't think I'd be  
giving this  
presentation!



## Where to From Here?

### Queensland needs to adopt national best-practice guidelines for flood planning and management

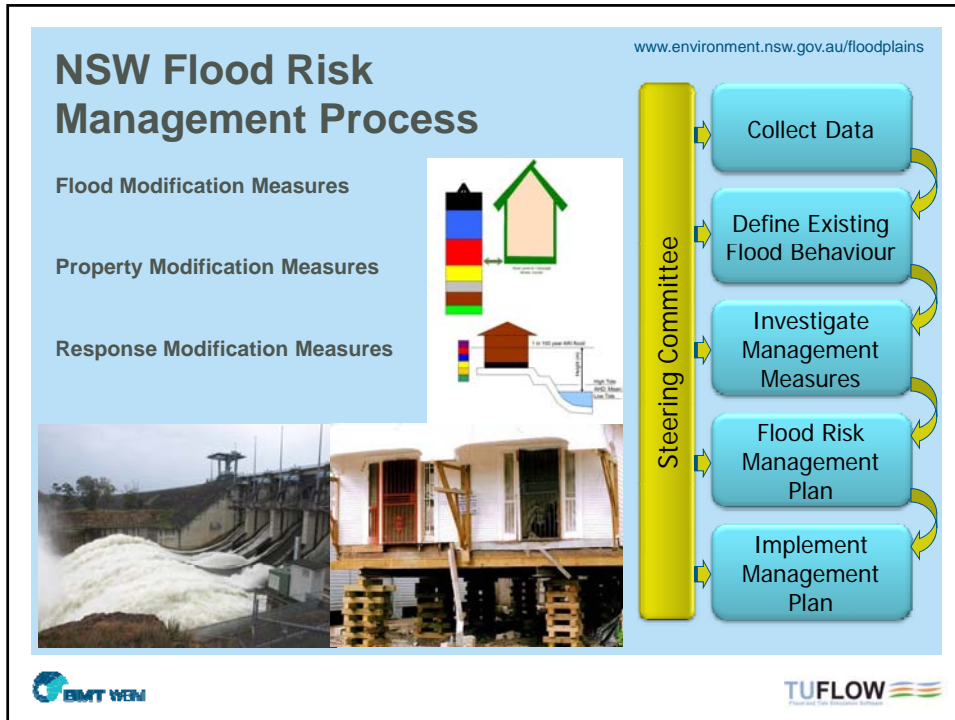
NSW Flood Risk Management approach an excellent example  
(NSW has pursued a very active flood management program for over 30 years)

Queensland's guidelines ~15 pages (including bushfires!)

NSW's guidelines ~200 hundred pages!

### Invest in the Future – Invest in Flood Management





## Risk Based Approach

**Take into account**

- ALL events (not just the 100 year event)
- Warning times
- Hazard level
- Uncertainties
- Climate Change

**Flash flood areas should have different controls than areas of long-duration river flooding**

**Use extreme events for evacuation planning and emergency management**



[news.com.au]



[Goandwindi Historical Society]




## Development Control Matrix

DEVELOPMENT CONTROL MATRICES  
DRAFT FOR DISCUSSION (Version 4)  
TABLE 1: RESIDENTIAL, COMMERCIAL AND INDUSTRIAL DEVELOPMENT WITHIN AN URBAN AREA

		100 Year Hazard			500 Year Hazard	
Controls	Development Type	Low Hazard	High (Depth) Hazard	High (Floodway) Hazard	Rare Low Hazard (Extreme Flood Fringe)	Rare High (Floodway) Hazard
Fill Level	New Development	No Min	No Min		No Min	No Min
	Emergency Services	PMF Flood Level			PMF Flood Level	
Floor Level	Habitable Building	100y level +0.5m	100y level +0.5m		100y level +0.5m	100y level +0.5m
	Ancillary Building (eg shed)	10y level +0.3m	10y level +0.3m		10y level +0.3m	10y level +0.3m
	Emergency Services	PMF Level			PMF Level	

BMT WBM

## Property Modification Measures

Development Control Matrix Example

**Example – Mechanics Garage**

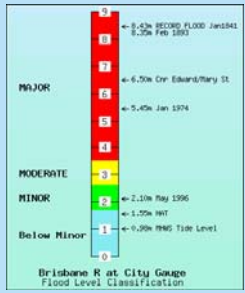
- High Hazard Depth
- Rare Extreme Hazard
- Floor Level F2 Required
- Floor Level = 59.3m AHD

Controls	Development / Building Type	No Hazard	Flood Hazard Category				Additional Constraint <sup>2</sup>
			A Flood Fringe	B High Hazard Depth	C High Hazard Floodway	D Extreme Hazard	
Floor Level	New Ancillary Building (eg shed, carport)	N/A	F1	F1	F1	F1	F1
	New Commercial or Industrial Building	N/A	F2	F2	F1	F2	F2
Floor Level	New Habitable Building	N/A	F3	F3	F3	F3	F3
	Building Extension	N/A	F4a	F4b	F4b	F4a	F4a
Floor Level	New Emergency Services (eg hospitals, etc) / Critical Infrastructure (eg major telephone exchange, etc)	N/A	F5				
	New Other Community Service (School, etc) / Special Evacuation Needs (eg aged care)	N/A	F5a				

BMT WBM

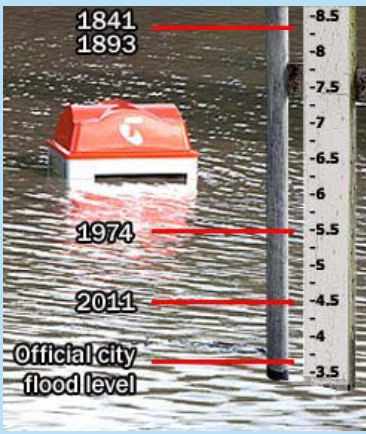
## Flood Warnings

**Gauge heights – let's make them mean something!**



**Brisbane R at City Gauge  
Flood Level Classification**

8.5m	RECORD FLOOD: Jan 1841 8.25m Feb 1863
6.70m	Cr Edward/Mary St
5.40m	Jan 1974
2.10m	May 1996
1.10m	MMT
0.30m	RMS Tide Level




Brisbane Times

1841  
1893



1974

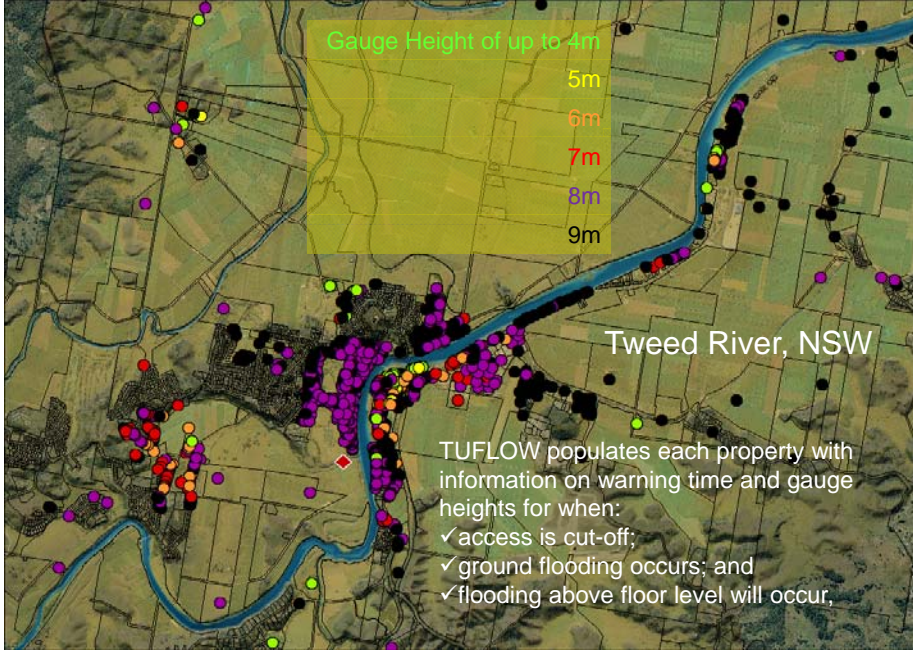
2011

**Official city  
flood level**



WE'RE BUILDING AN ARK!  
UP THE CREEK WITHOUT A PADDLE!  
SURF WEATHER!  
WADERS WEATHER!  
UH-OH!  
GUMBOOTS WEATHER!  
RAINCOAT WEATHER!  
BOLLY WEATHER!





Gauge Height of up to 4m  
5m  
6m  
7m  
8m  
9m

Tweed River, NSW

TUFLOW populates each property with information on warning time and gauge heights for when:

- ✓ access is cut-off;
- ✓ ground flooding occurs; and
- ✓ flooding above floor level will occur,



## Once you have identified at risk buildings...

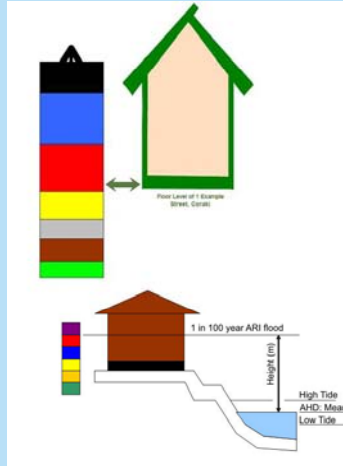
Send messages to residents and businesses

Critical gauge heights for each building  
placed somewhere permanent  
(eg. inside the electricity box)

Occupants / Owners can make an informed  
decision on the action to take

Very difficult in areas with flash flooding and  
little warning time

- need greater focus on development controls to not have people in the firing line



## Flood Totems

The Next Step on from Gauge Heights

Links Response Modification Measures

Help solves communication problems

Being trialled in Innisfail, North Queensland



## Flood Totems

The Next Step on from Gauge Heights

- More palatable to real estate agents and landowners
- Cornerstone for flood warnings
- Link to gauge height forecasts
- Indicates likelihood of inundation
- Easier to communicate to the community
- Household/Business Diagrams (eg. place in electricity box)
- Many others...



## Community Preparedness

**Raise awareness**  
(probably not necessary in Queensland right now!)

**Flood evacuation plans**

- Businesses
- Coordination by councils
- Educate residents

**Continuous community consultation and reminders essential**



## In Conclusion

Our Qld communities and businesses could have been much better prepared

Forecasted gauge heights were of little meaning to most

Qld's approach to flood risk management and planning tends to be reactive rather than proactive (some councils excepted)

Qld needs to proactively pursue a flood risk management process

Qld can learn a lot from the NSW Flood Risk Management process and elsewhere



Toowoomba Chronicle



Thank You



Toowoomba Chronicle

